

Quality Policy

Our responsibility is to meet our customers' expectations through timely, flawless performance of high-quality services. Quality is a shared commitment across all departments.

Customer satisfaction is the benchmark of our actions. We deliver products on time, according to specifications, and with consistently high quality. Our standard is a consistent zero-defect strategy, embraced by all employees and implemented in daily operations. Quality is the responsibility of all departments and management levels.

The binding framework for our actions is defined by applicable legal and regulatory requirements, relevant standards, and the specific requirements of our customers. Our integrated management system is certified according to IATF 16949 and ISO 14001 and ensures that processes are controlled, risks minimized, environmental aspects considered, and opportunities systematically leveraged.

We ensure the effectiveness of our management system through internal and external audits, as well as continuous evaluation and development of our processes. Management assumes responsibility for monitoring the system's performance, steering the implementation of strategic measures, and promoting continuous improvement across all areas of the company.

Continuous improvement is an integral part of our corporate culture. We set measurable quality objectives, consistently monitor their implementation, and foster the qualification, responsibility, and proactive engagement of our employees.

This quality policy provides the foundation for sustainable customer satisfaction, economic success, and the long-term viability of our company.



Julian Kremer

Bad Soden-Salmünster,
02.03.2026

KREMER. Wir formen Erfolge.

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